Demystifying the Microsoft Cloud

“Microsoft Teams”

May 24, 2018

BENNETT ADELSON

Presented By

X-Microsoft Men

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Agenda

- What is Microsoft Teams?
- What's the Difference Between Teams, Skype, SharePoint, etc.?
- Why Should my Organization use Teams?
- What are some Relevant Teams Case Studies?
- What does Teams Look and Feel Like (demo)?
- How do I Get Started using Microsoft Teams?
- Q&A

What is Microsoft Teams?

- Microsoft Teams is a chat-based collaboration tool that is part of the Office 365 suite of services
- Teams enables local and remote co-workers to work together and collaborate in real and near-real time through a common workspace
- Features include team chat, one-on-one chat and document collaboration

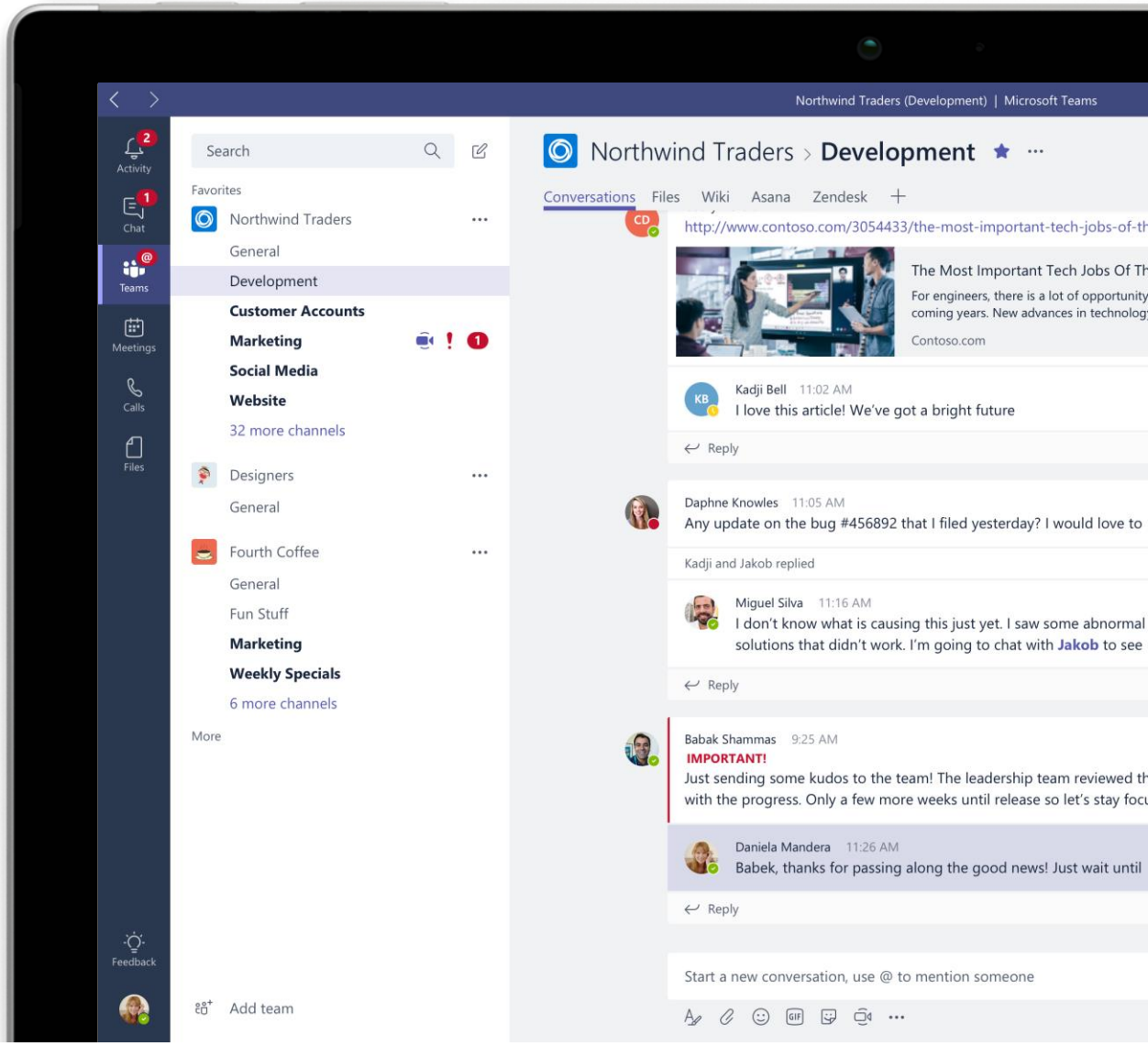
Microsoft Teams, The Hub for Teamwork in Office 365

Chat, calls & meetings for today's teams

Integrated Office 365 apps

Customizable and extensible

Enterprise security, compliance & manageability



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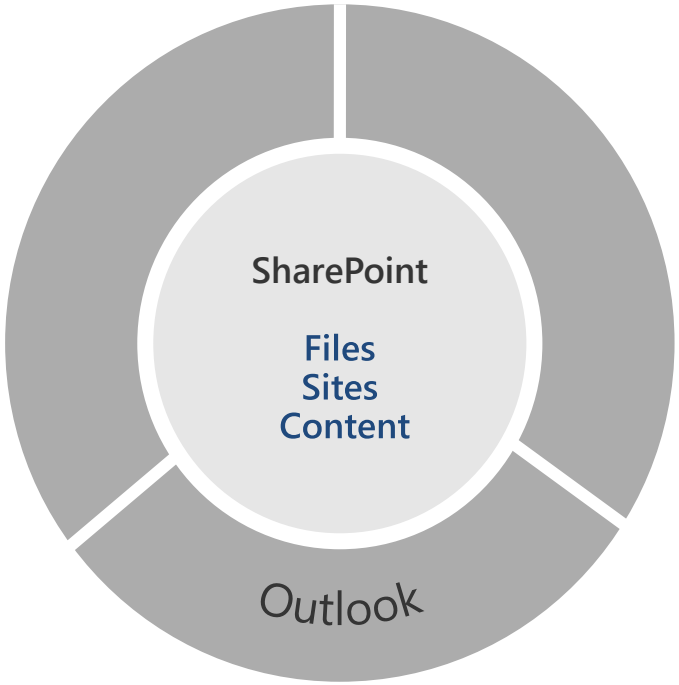
What's the Difference Between Teams, Skype, SharePoint, etc.?

When to Use Each Technology



Inner loop

People you work with regularly on core projects

Projects
Product development
Campaign creation
Account teams

Outer Loop

Corporate communications
Leadership connections
Employee communities
Ideation and crowd sourcing

Email

Ubiquitous for targeted communications

Office 365 Groups

Cross application group membership

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When to Use Each Technology

- Microsoft Teams vs. Skype for Business
  - Microsoft Teams: Persistent Chat that Would be Helpful for Other Team Members to See
  - Skype for Business: 1-1

- Microsoft Teams vs. Outlook
  - Microsoft Teams: “Inner Loop” communication – relevant to a project or small dept. Informal

- Microsoft Teams vs. Yammer
  - Yammer: “Outer Loop” – Organization Level Persistent Communication (forums)
  - Teams: “Inner Loop” – Project Focused Communication

When to Use Each Technology

- Microsoft Teams vs. SharePoint Online
  - SharePoint Online: Enterprise Document Management, Corporate Communication (Intranet; Hub), LOB Solutions

- Microsoft Teams vs. OneDrive for Business
  - OneDrive for Business: Business Related Personal Repository, Works in Progress

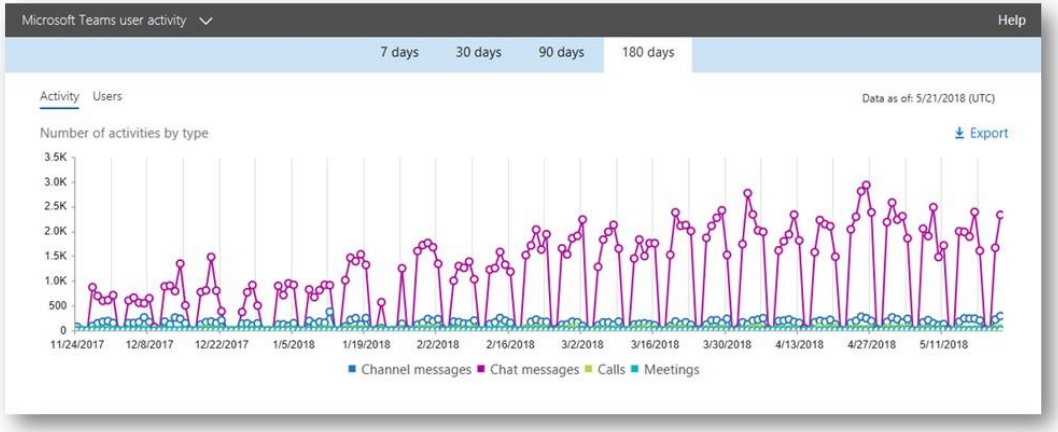
Why Should my Organization use Teams?

Reasons to Use Microsoft Teams

- Information Sharing in One Location
- Collaborate and Co-Author In One Place
- Flexible Messaging & Meeting
- Persistent Team Conversation Visible to All Members
- Skype for Business Integration – Enables Chat, Voice, Video with One or All Members

Case Studies

Nations Lending Corporation



Eric Roman, Executive Vice President, Nations Lending Corporation

We made the jump to Teams in Q4 of last year. We've seen an almost 500% increase in chat activity since launch. We love this application!"

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Me Before Teams

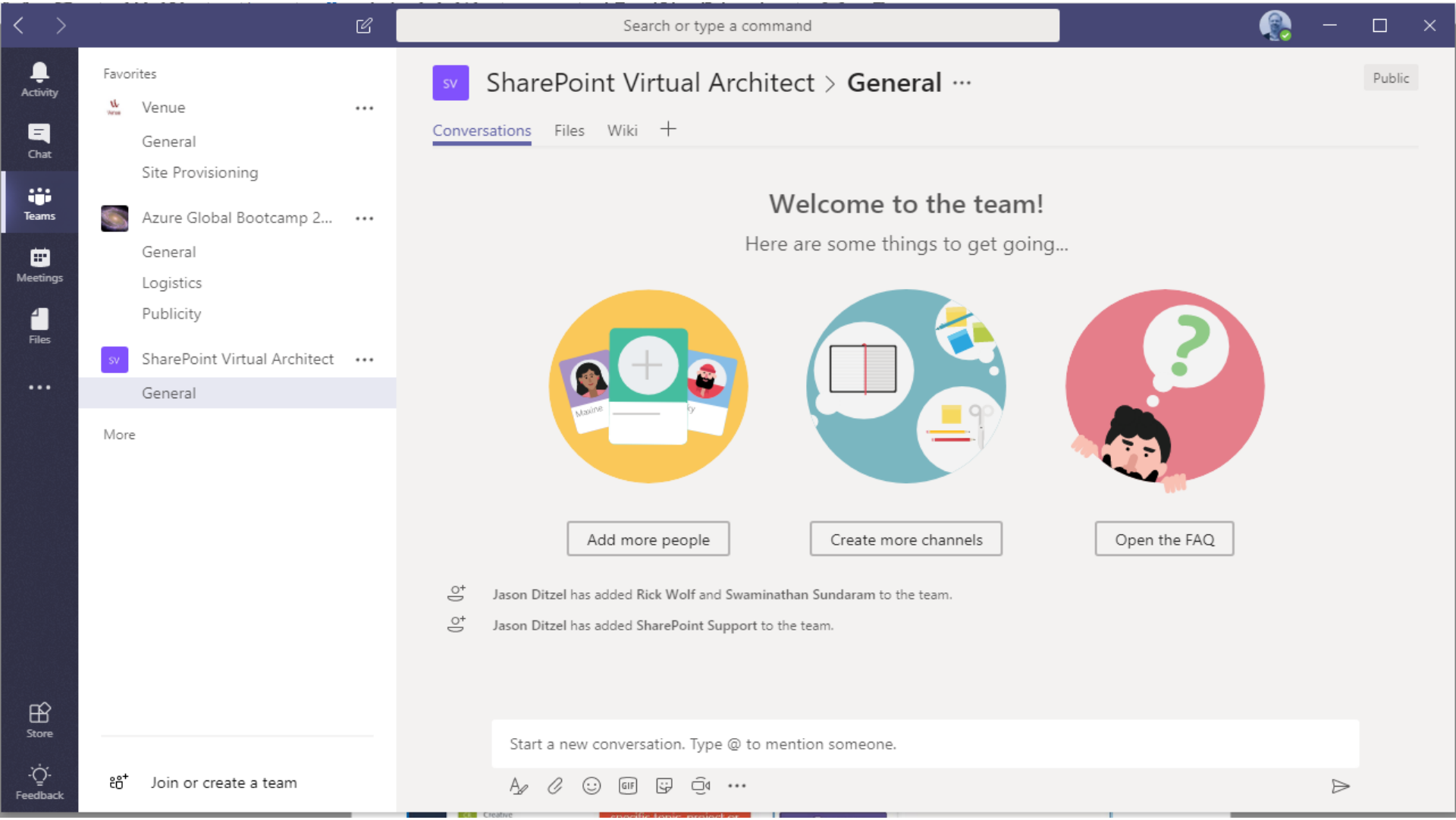
Me After Teams

Eric Younkin Before Teams

Eric Younkin After Teams

What Does Teams Look & Feel Like (Demo)?

Microsoft Teams Demo



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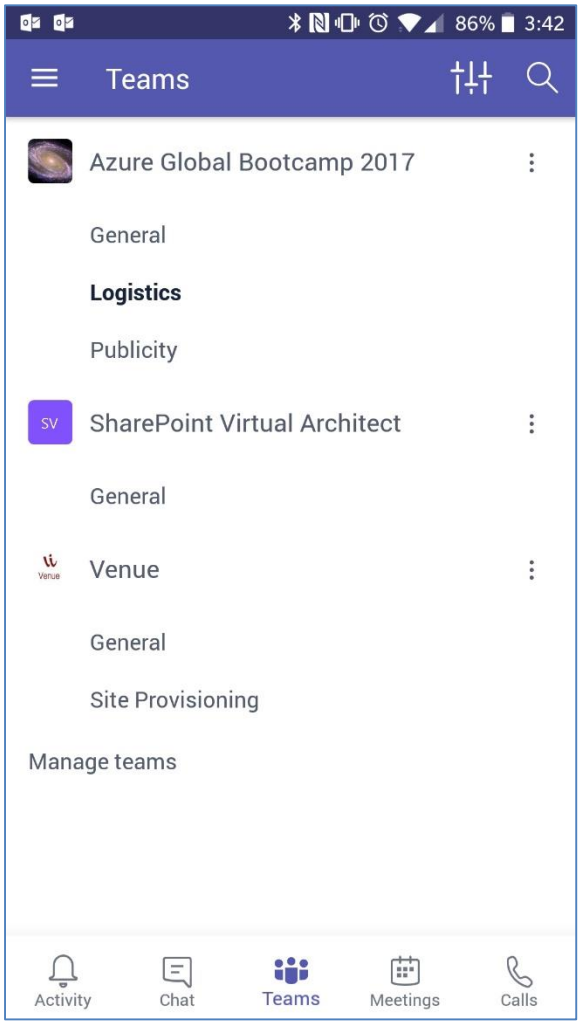
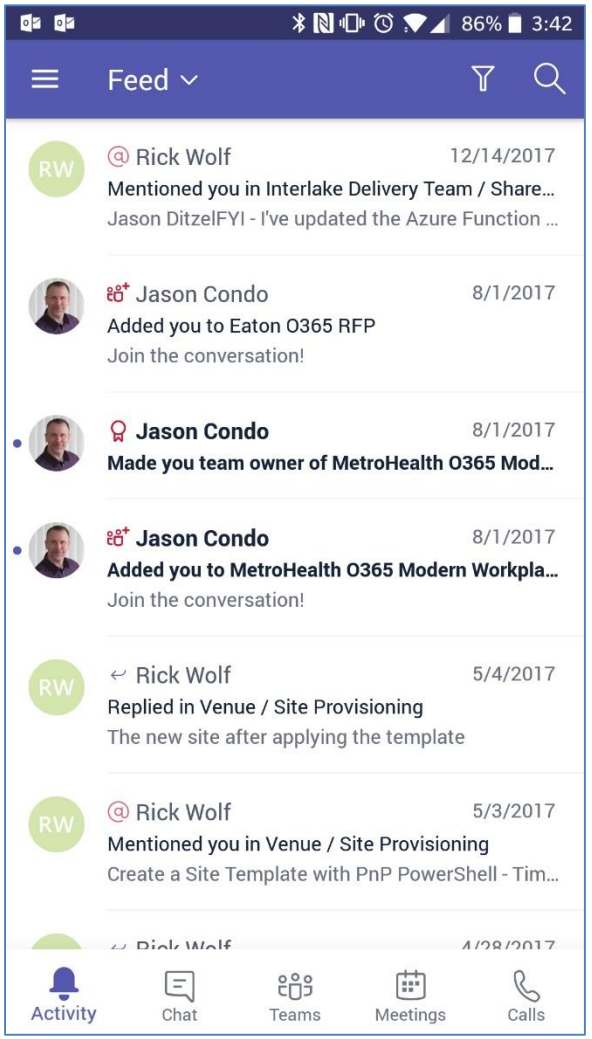
Microsoft Teams Mobile





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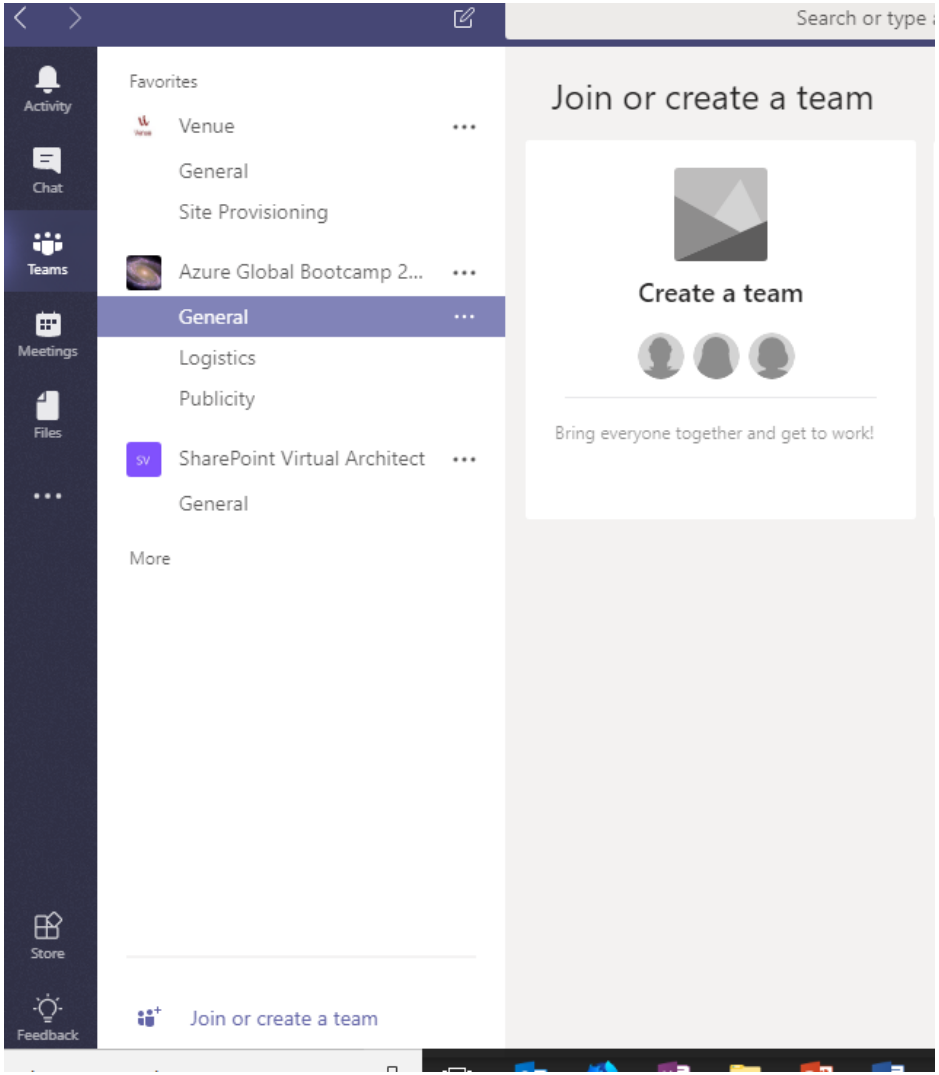
Create a Microsoft Teams Team



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How Do I Get Started Using Microsoft Teams?

Teams Adoption

- Check out the Microsoft Teams Survival Guide: https://social.technet.microsoft.com/wiki/contents/articles/37465.microsoft-teams-survival-guide.aspx
- Engage a trusted Microsoft Solutions Partner for implementation best practices
- Leverage BrainStorm end user training through a Microsoft partner

Q&A

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Bennett Adelson's 8 Practice Disciplines

Architecture & Development

A regional leader in custom enterprise solutions from analysis and architecture design through execution and development.

Business Intelligence

Gain insight into your data and tap into skills that span the range of the BI landscape, from Self-Service BI to Enterprise BI to Big Data.

Advanced Infrastructure

Delivering world class public and private cloud implementation and migration services across a wide range of industries and technologies, such as Office 365 and Azure.

Connected Systems

Connect discrete systems to make business operations and partner interactions more agile.

Information Worker

Delivering enterprise collaboration, and internet commerce solutions in the cloud, on premises, and in hybrid environments.

User Experience

Engage all aspects of a user's interactions with your brand, company, products and services across all devices.

Mobility Solutions

Helping clients create and execute a mobile strategy to reach and interact with their customers on any device at any time.

Dynamics Solutions

Delivering solutions that centralize and manage customer interactions with a "Business Center" that is mobile ready and cloud-enabled.